ONIDA

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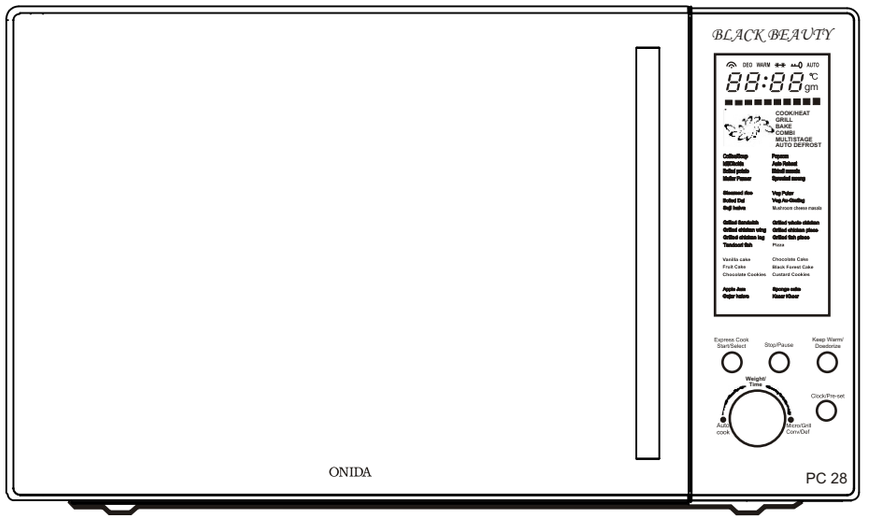
USER MANUAL

POWER CONVECTION 28L
BLACK BEAUTY



Convection Microwave Oven with Barbecue

&

Unique keep warm feature

With

32 Indian Auto Cook Menu

ONIDA **Microwave Oven**

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Read the User Manual carefully before installing and operating the microwave oven.

Record in the space below the SERIAL NO. found on the name plate of your Microwave Oven & retain this information for future reference.

Salient features of Black beauty 28 L

1. Revolutionary Keep warm feature
2. Refreshing Deodorize feature
3. 32 Customized Indian Cook Menus
4. Auto Defrost
5. 4 Combi settings
6. 10 Cooking Power Levels
7. 10 Baking Temperatures
8. 28 Liter Convection
9. 900 Watts Microwave power
10. 1300 Watts Grill power + 1600 W Convection power
11. Jog wheel Controls
12. Elegant Black Mirror Finish
13. Multistage cooking
14. Stainless steel cavity
15. Multistage Cooking
16. Express Cooking
17. Child Lock
18. Pre-Set

Accessories :-
Crispy Tray
Grill Stand
Turntable

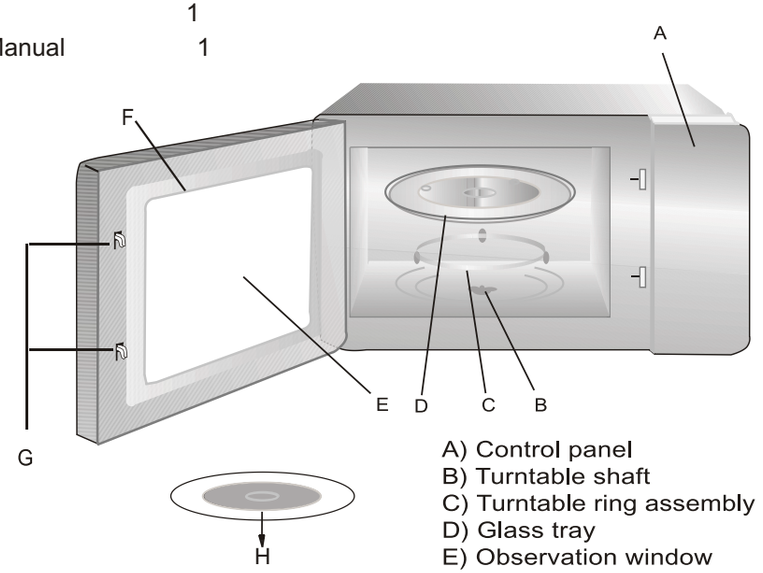
Free :
Temptation - Cookbook
32 Auto - Cook Menu Book
COOKWARE

INSIDE MICROWAVE OVEN

NAMES OF OVEN PARTS AND ACCESSORIES

Remove the oven and all materials from the carton. Your oven comes with the following accessories:

a. Glass tray 1
b. Turntable ring assembly 1
c. Grill Stand 1
d. Crispy Tray 1
E. Instruction Manual 1



A) Control panel
B) Turntable shaft
C) Turntable ring assembly
D) Glass tray
E) Observation window
F) Door assembly
G) Safety interlock system
H) Crispy Baking Plate

Safety interlock system :- Shut off oven power if the door is opened during operation.

Grill Stand

INSTALLATION OF MICROWAVE OVEN

Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.

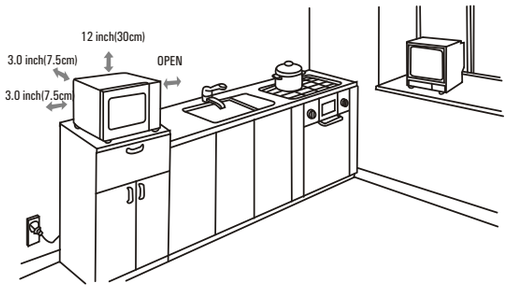
Countertop

Do not remove the light brown Mica cover that is screwed to the oven cavity to protect the magnetron.

Installation

1.Select a level surface that provides enough open space for the intake and/or Outlet vents.

A minimum clearance of 4.0 inch (10 cm) is required between the oven and any adjacent wall. One side must be open.



(1) Leave a minimum clearance of 12 inch (30cm) above the oven.

(2) Do not remove the legs from the bottom of the oven.

(3) Blocking the intake and/or outlet openings can damage the oven

(4) Place the oven as far away from radios and TV as possible. Operation of microwave oven may cause interference to your radio or TV reception.

II. Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.

TURNTABLE INSTALLATION

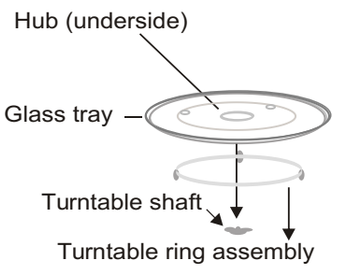
a. Never place the glass tray upside down. The glass tray should never be restricted.

b. Both glass tray and turntable ring assembly must always be used during cooking.

c. All food and containers of food should be always placed on the glass tray for cooking.

d. The glass tray rotates clockwise; this is normal.

e. If glass tray or turntable ring assembly cracks or breaks,contact your nearest authorized service Centre.



The accessible surface may be hot during operation.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliance basic safety precautions should be followed, including the following:

WARNING:

To reduce the risk of fire, electric shock, injury to persons, or exposure to excessive microwave oven energy when using your appliance, follow these basic precautions:

1. Read all instructions before using the appliance
2. Use this appliance only for its intended uses as described in the manual. Do not use corrosive chemicals or vapors in this oven. This type oven is specifically designed to heat cook or dry food. It is not designed for industrial or laboratory use.
3. Do not operate the oven when empty.
4. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly or if it has been damaged or dropped.If the supply cord is damaged ,it must be replaced by the manufacturer or its service agent or a similarly qaulified person in order to avoid a hazard.
5. WARNING: Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the oven in a safe way and understands the hazards of improper use.
6. WARNING: When the microwave oven is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
7. To reduce the risk of fire in the oven cavity :
   - A. When heating food in plastic or paper container, keep an eye on the oven due to the possibility of ignition
   - B. Remove wire twist - ties from paper or plastic bags before placing bag in oven.
   - C. If smoke is observed, switch of or unplug the appliance and keep the door closed in order to stifle any flames.
   - D. Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils or food in the cavity when not in use.
8. WARNING: Liquids and other foods must not be heated in sealed containers since they are liable to explode.
9. Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
10. Do not fry food in the oven.Hot oil can damage oven parts & utensils & even result in skin burns.
11. Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
12. Pierce foods with heavy skin such as potatoes, whole squashes, apple and chestnuts before cooking.
13. The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
14. Cooking utensils may become hot because of heat transferred from the heated food. Potholders may be needed to handle the utensils.
15. Utensils should be checked to ensure that are suitable for use in microwave ovens.
16. WARNING: it is hazardous for anyone other than a trained person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
17. This product is a Group 2 Class B ISM equipment.The definition of Group 2 which contains all ISM (Industrial, Scientific & Medical) equipment in which radio - frequency energy is intentionally generated and/or used in the the form of electromagnetic radiation for the treatment of material, & spark erosion equipment. For Class B equipment is equipment suitable for use in domestic establishments & in establishments directly connected to a low voltage power supply network which supplies buildings used for domestic purpose.

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

1. Do not attempt to operate this oven with the door open since open door operation

   can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.

2. Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.

3. Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the :

   1. DOOR (dent)

   2. HINGES AND LATCHES (broken or loosened)

   3. DOOR SEALS AND SEALING SURFACE

4. The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

MATERIAL YOU CAN USE IN MICROWAVE OVEN

Utensils	Remarks
Dinnerware	Microwave-safe only. Follow manufacture' instructions. Do not use cracked or chipped dishes.
Glass Jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is nometallic trim. Do not use cracked or chipped dishes.
Oven Cooking Bags	Follow manufacture's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper Plates and Cups	Use for short - term cooking/warming only. Do not leave oven unattened while cooking.
Paper Towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment Paper	Use as a cover to prevent spattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacture's instructions. Should be labeled "Microwave Safe". Some plastic containers soften as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers)
Wax paper	Use as a prevent splatterin and retain moisture.

Note:

1. The ideal material for a microwave utensil is transparent to microwave, it allows energy to pass through the container and heat the food.
2. Round /oval dishes rather than square/oblong ones are recommend, as food in corners tends to overcook.

MATERIALS TO BE AVOIDED IN MICROWAVE OVEN

Utensils	Remarks
Aluminum tray	: May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	: May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed Utensils	: Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	: May cause arcing and could cause a fire in the oven.
Paper bags	: May cause a fire in the oven.
Plastic Foam	: Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	: Wood will dry out when used in the microwave oven and may spilt or crack.

UTENSILS

Cookware	Microwave	Grill	Convection	Combination*
Heat Resistant Glass	Yes	Yes	Yes	Yes
Non Heat Resistant Glass	No	No	No	No
Heat Resistant Ceramics	Yes	Yes	Yes	Yes
Microwave Safe Plastic Dish	Yes	No	No	No
Kitchen Paper	Yes	No	No	No
Metal Tray	No	Yes	Yes	No
Metal Rack	No	Yes	Yes	No
Aluminum Foil & Foil Container	No	Yes	Yes	No

Utensil Test:

You can test the utensil in question following the procedure below:

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

CAUTION

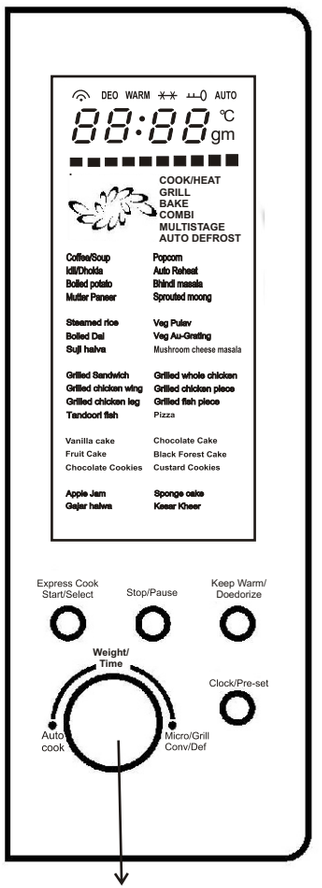
Personal Injury Hazard: Tightly-closed utensils could explode. Closed containers are opened and plastic pouches pierced before cooking.

* Combination: applicable for both “microwave+grill”, and “microwave+connection” cooking.

Control Panel & Operating Procedure

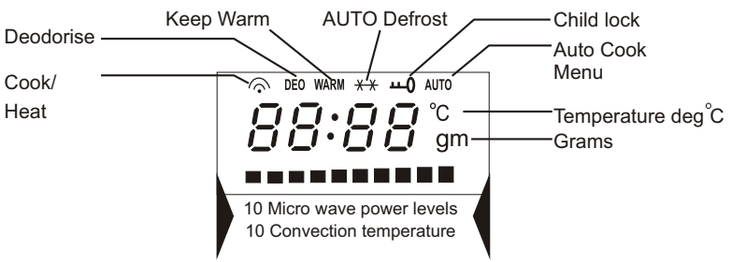
Control Panel

BUTTON			USAGE
Express cook/ Select/Start		1	Selects on autocook menu or a cooking function while browsing.
		2	Starts cooking
		3	In stand-by condition, pressing "Express cook" button, directly starts cooking. Further pressing of the same increases cooking time.
Stop/Pause		1	Press Once to Temporarily stop cooking, or Twice to Cancel cooking Altogether.
		2	Temporarily stopped cooking can be restarted by pressing "Select/Start" button.
Clock/Pre-set		1	Used to Set Clock time
		2	Delayed cooking can be set by "Clock/Pre-set" button after setting the clock time.
		3	Press for 3 sec to Activate or deactivate CHILDLOCK.
Keep Warm/ Deodorise		1	Press once to start keep warm feature.
		2	Press twice to start Deodorise feature.
		3	Press 3, 4... to increase Deodorise time by 1 min each time.
JOG - WHEEL	Auto -Cook MENU		In stand - by condition, rotating Jog-wheel to left will make one enter into Auto-cook menus.
	Cook / Grill /Bake / DEF		In stand-by condition, rotating Jog-wheel to right will make one enter into cooking functions like Cook/heat, Grill, Convection etc.
	Time/ Weights		After entering autocook menus or cooking functions, rotating jog-wheel will browse through weights or enter cooking time.



Jog-wheel

SYMBOLS used



Operating Procedure for BLACK beauty - 28 L

This microwave oven uses modern electronic control adjust cooking parameters to meet your needs better for cooking.

Function	Steps	Procedure for usage
Clock/preset		When the microwave oven is electrified, the oven will display "0.00", buzzer will ring once.
		1. Press "CLOCK/PRE-SET" to choose 12-hour or 24-hour.
		2. Turn jogwheel to adjust the hour figures, the input time should e within 0-23(24-hour) or 1-12 (12-hour).
		3. Press "CLOCK/PRE-SET", the minute figures will flash.
		4. Turn "JOGHWHEEL" to adjust the minute figures, the input time should be within 0-59.
		5. Press "CLOCK/PRE-SET" to finish clock setting ":" flash.
	Note :	1. If the clock is not set after electrified, "0:00" is displayed.
		2. During the process of clock setting, if you press "STOP/CLEAR", the oven will go back to the previous status automatically.
Cook/Heat (Micro)		EG : Suppose you want to cook/heat for 20 min at 60% of Micro power
		1. Rotate **Jog-wheel** to right to browse through the cooking functions like Cook/heat, Grill, Bake, AutoDef etc.
		2. When "**cook/Heat**" is highlighted, press "**Express Cook/Start/Select**" button to enter Micro mode, indicator will be highlighted.
		3. Rotate Jog-wheel to select 60% power level (Screen must display P 60), Now press "**Express Cook/Start/Select**" button to select that power level.
		4. After selecting the power level, again rotate Jog-wheel until the display time is 20:00. Nowpress "**Express Cook/Start/Select**"
		6. indicator wil flash & on completion of 20 min, there will be 5 beeps.
	NOTE :	1. The step quantities for adjustment time of the jogwheel are as follows : (Max Time is 95 min)

0 - 1 min	:	5 sec
1 - 5 min	:	10 sec
5 - 10 min	:	30 sec
10 - 30 kin	:	1 min
30 - 95 min	:	5 min

2. **Micro wave power chart**

P100	:	100%	P50	:	50%
P90	:	90%	P40	:	40%
P80	:	80%	P30	:	30%
P70	:	70%	P20	:	20%
P60	:	60%	P10	:	10%

Grill		1. Rotate **Jog-wheel** to right to browse through the cooking functions like Cook/heat, Grill, Bake, Auto Def etc.
		2. When "Grill" is highlighted, press "**Express Cook/Start/Select**" button to enter Grill function, indicator GRILL Flash.

3. Rotate the **Jog-wheel** to enter the cooking time for Grill (Max Time is 95 min)
4. Press "**Express Cook/Start/Select**" button to start Grill cooking.
5. When cooking time is over. There will be 5 beeps.

Bake (Convention without Preheat**)**

1. Rotate **Jog-wheel** to right to browse through the cooking functions like Cook/heat, Grill, Bake, AutoDef etc.
2. When "Bake" is highlighted, press "**Express Cook/Start/Select**" button to enter Convection function, **BAKE** **°C** indicator will Flash
3. Rotate Jog-wheel to select Convection Temperature from 140 degrees to 230 degrees.
   When desired Temperature is higlighted, press "**Express Cook/ Start/Select**" button to select that Temperature.
4. Rotate the **Jog-wheel** to enter the cooking time (Max Time is 95 min)
5. Press "**Express Cook/Start/Select**" button to start Baking
6. When cooking time is over. There will be 5 beeps.

Bake (Convention with Preheat)

1. Rotate **Jog-wheel** to right to browse through the cooking functions like Cook/heat, Grill, Bake, AutoDef etc.
2. When "Bake" is highlighted, press "**Express Cook/Start/Select**" button to enter Convention function, **BAKE** **°C** indicator will Flash.
3. Rotate Jog-wheel to select Convection Temperature from 140 degrees to 230 degrees. When desired Temperature is highlighted, press "**Express Cook/Start/Select**" button to select that Temperature.
4. Again Press "**Express Cook/Start/Select**" button to start Convention Pre-heating, Preheat set temp displayed and flashed.
5. When Preheating Temp arrives, te buzzer will **beep twice** to remined you to put food inside the oven.
6. Now put food inside the oven & close door.
7. Rotate the **Jog-wheel** to enter the cooking time (Max Time is 95 min)
8. Press "**Express Cook/Start/Select**" button twice to start Baking.
9. When cooking is over. There will be 5 beeps.

Express COOK

1. Press "**Express Cook**" button in stand-by condition and instantly Micro cooking will start, ((•)) indicator will flash
2. Keep pressing "Express Cook" several times to further increase cooking time by 30 sec each time (Max Time is 95 min)
3. When cooking time is over. There will be 5 beeps.

Child lock

Lock — Press Clock/Preset button for 3 sec. 🔒 indicator will be highlighted and a long beep denoting Lock is ON

Unlock — Press Clock/Preset button for 3 sec. 🔒 indicator will be highlighted and a long beep denoting Lock is OFF.

COMBI

1. Rotate **Jog-wheel** to right to browse through the cooking functions like Cook/heat, Grill, Bake, AutoDef etc.
2. When "Combi" is highlighted, press **"Select/Start"** button to enter Combi function, **COMBI** indicator will flash.
3. Rotate **Jog-wheel** to select Combi settings ie. C1, C2, C3, C4 will display and corresponding cooking modes will flash.
4. Press "Select/Start" button to select required Combi setting.
5. Rotate the **Jog-wheel** to enter the cooking time (Max Time is 95 min).
6. Press "**Express Cook/Start/Select**" button to start cooking.
7. When cooking time is over. There will be 5 beeps.

Note

1. If C2 & C3 are selected in step 4.
   (a) Rotate Jog-wheel to select Convention Temperature, 150 180, 210, 230 deg C will be displayed.
   (b) Press "Select/Start" button to select that Temperature
   (c) Continue from step 5.
2. **Combination Modes**

Sr. No.	Display	Micro	Grill	Bake
1	C-1	●	●	
2	C-2	●		●
3	C-3		●	●
4	C-4	●	●	●

DEFROST
By Weight :

1. Rotate **Jog-wheel** to right to browse through the cooking functions like Cook/heat, Grill, Bake, AutoDef etc.
2. When "Auto Defrost" is highlighted, press "**Express Cook/Start/ Select**" button **AUTO DEFROST** indicator will light, gm indicator will light "100" flash.
3. Rotate Jog-wheel to select weight from 100 gms to 2000 gms (in multiples of 200 gms)
4. When desired Weight is displayed, press "**Express Cook/Start/ Select**" button twice to start cooking.
5. When cooking time is over. There will be 5 beeps.

Autocook

1. Rotate **Jog-wheel** to Left to browse throught the Autocook menus, **AUTO** indicator will be flash.
2. When desired auto-cook menu is arrived at, press "**Select/Start**" button.
3. Rotate Jog-wheel to select te weight or portion for the selected auto-cook menu.
4. Press "Select/Start" button to start cooking.
5. When cooking time is over. There will be 5 beeps.

Multi-Stage COOKING

Eg. Stage 1: 80% Micro for 10 min
Stage 2: Grill for 2 min.

1	Rotate Jog-wheel to right to browse through the cooking functions like Cook/heat , Grill, Bake ,AutoDef etc.	
2	When " Multistage " is highlighted, press "Select/Start" button to enter Multistage function.	
3	Enter the cooking procedure for first stage ie. 80% Micro for 10 min , (Note : Do not press Start Button)	As per Cooking procedure for Cook/Heat
4	Enter the cooking procedure for 2nd stage ie. Grill for 2 mins	As per Cooking procedure for grill cooking
5	Press START/ SELECT/ EXPRESS COOK	Corresponding cooking mode will be highlighted
6	when cooking time is over , There will be 5 beeps	Reminding completion of cooking

Keep Warm / Deodorize

1. (a) Press **Keep warm** button once and press"**Express Cook/ Start/Select**" and Keep warm Function will start, warm symbol starts blinking
   (b) To stop press **Stop/Pause** Button once and the function will stop, After Every 15 Min, 2 Small bip sounds will come.

Note :
(1) MAX Time for keep warm function is 6 hours.
(2) Temp of 50 Deg C +/- 10 degrees is maintained inside oven in this feature
(3) This feature keeps the food warm and doesn't cook food.

2. (a) Press Button Twice and then press "Start" deodourise feature will start, deo symbol is highlighted
   (b) After 5 min deodourization Will stop automatically There will be 5 beeps, reminding completion.
   (c) Time can be increased by pressing "**Keep Warm/Deodorize**" button again, For each press time will increase by 1 min (Max time = 60 min)

Demo Mode

1. As soon as plugged in socket & button switched on, a Beautiful Francy display will start.
2. To stop this display, just press any button once, or rotate jogwheel sightly.

Fan prolonged Protection Function

For longer life, extended time of cooling is provided, during longer usage.

Pre-set Function

1. Set the clock first. (Consult the instruction of clock setting.)
2. Input the cooking program. Three stages can be set at most. Defrosting should not be set in preset function. Auto menu can be set single stage only.

   Example : if you want to cook with 80% microwave power for 7 minutes.

   a. In waiting states, turn " " right to choose microwave function. When ''Cook/Heat'' indicator flash, microwave function is selected.

   b. Press **"Express Cook/Start/Select"** to confirm. "Cook/Heat" indicator lights. "P 100" flash to tell you to select the microwave power.

   c. Turn " " to choose 80% mircowave power. "P80" displays.

   d. Press **"Express Cook/Start/Select"** to confirm the power. "00:00" flash to tell you to input the cooking time.

   e. Turn " " to choose 7 minutes.

   f. Be carefull Please do not press **"Express Cook/Start/Select"** to start cooking.

3. Press "**CLOCK/PRE-SET**", current time displays and the hour figures flash.
4. Turn " " to adjust the hour figures, the input time should be within 0-23 (24-hour) or 1-12 (12 hour).
5. Press "**CLOCK/PRE-SET**", the minute figures will flash.
6. Turn " " to adjust the minute figures, the input time should be within 0-59.
7. Press **"Express Cook/Start/Select"** to finish setting. ":" will light, buzzer will ring twice when the time arrives, then cooking will start automatically.

   Note : clock must be set first. Otherwise pre-set function will not work.

Extra Features

1. The buzzer sounds once for eficient press of any button, so that customers should understand that function was selected.
2. Whenever Time, Wt or Portions have to be entered, Following display will start blinking, So that cust understand what to do next :
   For Temp : °C symbol will start Blinking.
   For TIME : 00:00 will start blinking.
   For weight : **gm** will start blinking.
   For portions : **1**, will start blinking.
3. Start must be pressed to continue cooking, if the door is opened during cooking.
4. The buzzer will sound five times to remind you when cooking is finished.

32 AUTO COOK MENU CHART

Menu	Weight(g)	Cooking Mode	Time Required
A-1 Cofee/Soup	1	MICRO-100%	2.00 Min
	2	MICRO-100%	3.20 Min
	3	MICRO-100%	4.30 Min
A-2 Popcorn	100	MICRO-100%	3.00 Min
A-3 IDLI/DHOKLA	1	MICRO-80%	5.00 Min
A-4 Auto Reheat	100	MICRO-100%	1.30 Min
	200	MICRO-100%	2.30 Min
	300	MICRO-100%	3.00 Min
	400	MICRO-100%	4.00 Min
	500	MICRO-100%	5.00 Min
A-5 Boiled Potato	200	MICRO-100%	15.00 Min
	300	MICRO-100%	18.00 Min
A-6 Bhindi masala	250	MICRO-100%	5.00 Min
	500	MICRO-100%	6.00 Min
A-7 Mutter Paneer	200	MICRO-100%`	16.00 Min
	400	MICRO-100%	19.00 Min
	600	MICRO-100%	21.00 Min
A-8 Sprouts (moong)	200	MICRO-100%	24.00 Min
	300	MICRO-100%	27.00 Min
A-9 Steamed Rice	150	MICRO-100%	19.00 Min
A-10 Veg Pulav	150	MICRO-100%	18.00 Min
A-11 Boiled Dal	50	MICRO-100%	26.00 Min
	100	MICRO-100%	32.00 Min
	150	MICRO-100%	38.00 Min
A-12 Veg Au-Gratin	200	MICRO-100%	16.00 Min
	400	MICRO-100%	18.00 Min
	600	MICRO-100%	21.00 Min
	800	MICRO-100%	23.00 Min
A-13 Suji halwa	1	MICROWAVE	9.00 Min
A-14 Mushroom cheese masala	250 gms	MICRO-100%	6.00 Min
	500 gms	MICRO-100%	8.00 Min
A15 Grilled Sandwich	1	Grill	8.00Min
A-16 Grilled Whole Chicken	800	Micro + grill(C-2)	20.00Min
	1000	Micro + grill(C-2)	24.00Min
	1200	Micro + grill(C-2)	29.00Min
A-17 Grilled Chicken wing	200	Micro + grill(C-2)	14.30Min
	300	Micro + grill(C-2)	16.00Min
	400	Micro + grill(C-2)	18.00Min
	500	Micro + grill(C-2)	20.00Min
	600	Micro + grill(C-2)	21.00Min
	700	Micro + grill(C-2)	22.30Min
A-18 Grilled Chicken pieces	200	Micro + grill(C-2)	15.30Min
	300	Micro + grill(C-2)	17.00Min
	400	Micro + grill(C-2)	18.00Min
	500	Micro + grill(C-2)	19.30Min
	600	Micro + grill(C-2)	21.00Min
	700	Micro + grill(C-2)	23.00Min

Menu	Weight(gm)	Cooking mode	Time Required (Min.)
A-19 Grilled chicken legs	200	micro+grill (c-2)	12.00
	300	micro+grill (c-2)	13.00
	400	micro+grill (c-2)	19.00
	500	micro+grill (c-2)	21.00
	600	micro+grill (c-2)	23.00
A-20 Grilled fish piece	100	micro+grill (c-2)	4.30
	200	micro+grill (c-2)	5.00
	300	micro+grill (c-2)	6.30
	400	micro+grill (c-2)	7.00
	500	micro+grill (c-2)	8.00
A-21 Tandoori fish	250	micro+grill (c-2)	4.00
	500	micro+grill (c-2)	5.00
	750	micro+grill (c-2)	6.00
	1000	micro+grill (c-2)	7.00
A-22 PIZZA	1	Preheat + conv @ 200 C	15.00
A-23 Vanilla cake	1	Preheat + conv @ 180 C	45.00
A-24 Chocolate Cake	1	Preheat + conv @ 180 C	45.00
A-25 Fruit cake	1	Preheat + conv @ 180 C	45.00
A-26 Black Forest Cake	1	Preheat + conv @ 180 C	45.00
A- 27 Chocolate Cookies	1	Preheat + conv @ 180 C	20.00
A-28 Custard Cookies	1	Preheat + conv @ 180 C	20.00
A-29 Apple Jam	1	MICROWAVE 100%	16.00
A-30 SPONGE CAKE	1	MICROWAVE 100%	5.00
A-31 GAJAR HALWA	250	MICROWAVE 100%	10.00
A-32 Kesar Kheer	1	MICROWAVE 100%	19.00

Note : Please refer 32 Autocook Menu Receipe guide for details.

CLEANING AND CARE

1. Turn off the oven and remove the power plug from the wall socket before cleaning.
2. Keep the inside of the oven clean. When food splatters or spilled liquids adhere to oven walls, wipe with a damp cloth. Mild detergent may be used if the oven gets very dirty. Avoid the use of spray and other harsh cleaners as they may stain, streak or dull the door surface.
3. The outside surfaces should be cleaned with a damp cloth. To prevent damage to the operating parts inside the oven, water should not be allowed to seep into the ventilation openings.
4. Wipe the door and window on both sides, the door seals and adjacent parts frequently with a damp cloth to remove any spills or spatters. Do not use abrasive cleaner.
5. Do not allow the control panel to become wet. Clean with a soft, damp cloth. When cleaning the control panel, leave oven door open to prevent oven from accidentally turning on.
6. If steam accumulates inside or around the outside of the oven door, wipe with a soft cloth. This may occur when the microwave oven is operated under high humidity conditions, this is normal.
7. It is occasionally necessary to remove the glass tray for cleaning. Wash the tray in warm sudsy water or in a dishwasher.
8. The roller ring and oven floor should be cleaned regularly to avoid excessive noise. Simply wipe the bottom surface of the oven with mild detergent. The roller ring may be washed in mild sudsy water or dishwasher. When removing the roller ring from cavity floor for cleaning, be sure to replace in the proper position.
9. Remove odors from your oven by combining a cup of water with the juice and skin of one lemon in a deep microwaveable bowl, microwave for 5 minutes. Wipe thoroughly and dry with a soft cloth.
10. When it becomes necessary to replace the oven light, please consult a dealer to have it replaced.
11. The oven should be cleaned regularly & any food deposits removed. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the microwave oven and possibly result in a hazardous situation.
12. Please do not dispose this appliance into the domestic rubber bin; it should be disposed to the particular disposal center provided by the Municipal authorities.

SPECIFICATIONS

Power Consumption : 230V~50Hz, 1450 W (Microwave)
1600 W (Convection)
1300 W (Grill)

Model No. : MO 28CJS 16B

Rated Microwave Power Output : 900 W

Operation Frequency : 2450 MHz

Packaging Dimensions : 583 (L) x 543 (W) x 381 (H)

Unit Dimensions (mm) : 520(L) x 513 (W) x 325 (H)

Oven Capacity : 28 Litres

Cooking Uniformity : Turntable System {F315mm}

Net Weight : Approx. 19.3 Kgs.

Gross Weight : Approx.21.3 Kgs.

MAINTENANCE : Trouble Shooting

Trouble shooting

Normal	
Microwave oven interfering TV reception	Radio and TV reception may be interfered when microwave oven operating. It is similar to the interference of small electrical appliances, like mixer, vacuum cleaner, and electric fan. It is normal.
Dim oven light	In low power microwave cooking, oven light may become dim. It is normal.
Steam accumulating on door, hot air out of vents	In cooking, steam may come out of food. Most will get out from vents. But some may accumulate on cool place like oven door. It is normal.
Oven started accidentally with no food in.	It does no damage to oven if oven operates empty for quite short time. But it should be avoided.

Trouble	Possible Cause	Remedy
Oven can not be started.	(1) Power cord not plugged in tightly.	Unplug. Then plug again after 10 seconds.
	(2) Fuse blowing or circuit breaker works.	Replace fuse or reset circuit breaker (repaired by professional personnel of our company)
	(3) Trouble with outlet.	Test outlet with other electrical appliances.
Oven does not heat.	(4) Door not closed well.	Close door well.
Glass turntable makes noise when microwave oven operates	(5) Dirty roller rest and oven bottom.	Refer to " Cleaning & care " to clean dirty parts.

WARRANTY TERMS AND CONDITIONS

M/S. **MIRC ELECTRONICS LTD**, WARRANTS THIS ONIDA MICROWAVE OVEN TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WITHIN ONE YEAR FROM THE DATE OF PURCHASE AS PROVIDED IN THE WARRANTY REGISTRATION CARD.

This warranty is subject to terms and conditions as mentioned below:

1. This warranty shall be valid only for the said period of 12 months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. Warranty does not cover accessories external to the equipment.
2. The warranty period specified above shall include time taken for repairs, replacements, break-downs, transit time etc. No notice of expiry period of warranty will be given by t h e company.
3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by any person or organization or agency or by the said purchaser himself other than the authorized representative of the company.
4. Parts of the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro travelling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians, etc shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorized representative /dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne by the said purchaser.
6. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on chargeable basis. However, in the event of any damage occuring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement, the said unit or any part thereof damaged shall not be covered by this warranty.

7. It shall be the absolute discretion of the company to a) effect the repairs or replacement of parts whether at the site of installation or at any service centre, and b) have the job attended to either by the Company's service personnel or its authorised dealer.
8. This warranty is in the nature of and for the purpose of set forth herein above and in particular the Company shall not in any event be liable for direct, indirect, incidental or consequential loss or damages to either the said purchaser and /or his property or any other third party.
9. The purchaser should preserve the original invoice for necessary verification and produce, as and when required.
10. Warranty null and void if:
    i. The Microwave Oven is not purchased from the authorized dealers of the company.
    ii. The Service Centre copy of warranty card is not received within 10days of date of purchase at the nearest Authorised Service Centre.
    iii. Any damage is caused by accident, mishandling, tampering with installation, or negligence in following instructions of the user manual issued by Company.
    iv. Any damage is caused by improper electrical circuit outside the unit or by any defective electrical supply
    v. At any time, during the warranty period if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the company or its authorized dealers
    vi. The serial number of the unit or any part thereof is damaged , defaced, altered,obliterated, or tampered with or removal for any reason whatsoever
    vii. Do not install oven over a range cooktop or other heat-producing appliance. If installed could be damaged and the warranty would be void.
11. None of the employees and /or Authorized Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
12. This warranty shall be deemed to have been issued at Mumbai, state of Maharashtra & courts at Mumbai shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.

Fold - 3

Tear it, Fold it, Send it to Adonis

Serial No.

Service Centre Copy

MIRC Electronics Limited
Warranty Registration Card

ONIDA

Tear from here

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Code Res: (____) Code Fax:

Mobile No: Email:

Fold - 2

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐
Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty Customer Signature

Fold - 1

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.
(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

BUSINESS REPLY ENVELOPE

ONIDA

ADONIS ELECTRONICS P.LTD.
Onida Customer Relation Centre
Onida House II, Mahal Indl.Est.,Nr.Paper Box,
Off.Mahakali Caves Rd., Andheri (E),
Mumbai 400093. Maharashtra
INDIA.

Serial No.

Customer Copy

MIRC Electronics Limited
Warranty Registration Card

ONIDA

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Code Res: (____) Code Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐
Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.
(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

List of ONIDA Service Centres In India

You are requested to contact your nearest authorised dealer to avail the service of resident technicians.

* **R.S.T.L** = *Resident Service Technician Locations*

ASSAM

CUSTOMER RELATION CENTRE, ABOVE UCO BANK 1st FLOOR, RAJGARH ROAD, BHANGAGARH, GUWAHATI - 781 005. Tel.: 454746 / 47 FAX:459081 I CUSTOMER RELATION CENTRE, T.R.PHOOKAN ROAD,JORHAT - 1. Tel.: 329 008 I CUSTOMER RELATION CENTRE, BANSIDHAR ROAD,NEAR TINKONIA POLICE POINT, TINSUKIA - 786 125. Tel.: 337 512

* R.S.T.L: Dibrugarh, Bongaigaon, Tezpur, Silchar, Shillong, Dimapur, Imphal, Aizawl, Agartala, Itanagar

ANDHRA PRADESH

CUSTOMER RELATION CENTRE, BALA 5-9-77, CHAPEL ROAD,NEAR STANLEY GIRL'S HIGH SCHOOL, HYDERABAD - 500 001. Tel.: 324 1454 / 324 1455 / 323 7348 FAX:329 6412 I CUSTOMER RELATION CENTRE, OPP CIVIL COURT, GOPAL REDDY ROAD, GOVERNOR PETH, VIJAYWADA - 520 002. Tel.: 578 671 I CUSTOMER RELATION CENTRE, SHOP NO. 2, KAILASH KALYAN APARTMENTS,BHAGYA NAGAR COLONY LANE, OPP. SAI BABA TEMPLE, KUKATPALLY. Tel.: 316 1296 I CUSTOMER RELATION CENTRE, ROOM NO. 8, BANGI ANANTYAA COMPLEX, OPP CONTROL ROOM, KURNOOL 518 001. Tel.: 78510 I CUSTOMER RELATION CENTRE, D. NO.49-24-6/1, LALITHA NANDA MANSIONS, MADHURA NAGAR, VISAKHAPATNAM - 530 016. Tel.: 598 463, 660 885I CUSTOMER RELATION CENTRE, 6-2-95, MATERNITY HOSPITAL ROAD, TIRUPATHI - 517 507. Tel.: 86867, 88095 I CUSTOMER RELATION CENTRE, MOONLAND APARTMENTS, K.V.AGRAHARAM, NELLORE Tel.: 313 993I CUSTOMER RELATION CENTRE, 10-7-40 OPP. ADILAKSHMI TEMPLE,RANGAREEJUPET, NEAR FORT GATE, RAJAHMUNDRY - 533 101 Tel.: 443 873

* R.S.T.L.: Guntur, Kothagudem, Ongole, Miryalaguda, Kurnool, Nizamabad, Macherial, Karimnagar, Gajuwara, Anakapalle, Palasa, Vizianagaram, Srikakulam, Rajam, Nellore, Anathapur, Chitoor, Cuddapah, Proddaiuh, Bhimavaram, Mandapet, Kakinada, Tanuku, Tadepalle, Gudem, Amalapuram, Peddapuram

BIHAR

CUSTOMER RELATION CENTRE, " SATYSHREE" PATLIPUTRA COLONY ROAD, PATNA - 800 013 Tel.: 261 071, 261 972, 267 212 Fax: 275 397 I CUSTOMER RELATION CENTRE, BALBIR VILLA, ASHOK NAGAR, MAIN ROAD, RANCHI - 834 001. Tel.: 241 049, 241 508 Fax: 248 241 I CUSTOMER RELATION CENTRE, KEDARNATH ROAD, MUZAFFARPUR - 842 001.

* R.S.T.L: Koshi Belt, Gaya Belt, Baghalpur, Jamshedpur, Danbad Belt, Bokaro Belt

CHANDIGARH, J&K, PUNJAB

CUSTOMER RELATION CENTRE, S.C.O. 2465-66, SECTOR 22C, CHANDIGARH - 160 022. Tel.: 709 101, 714 614, 703 248 FAX: 387 820 I CUSTOMER RELATION CENTRE, 225, DEFENCE COLONY, JALLANDHAR - 144 001 Tel.: 235 488 Fax : 236 157 I CUSTOMER RELATION CENTRE, OPP. FRIENDS DHABA, QUEENS ROAD, AMRITSAR - 143 001. Tel.: 221 267 I CUSTOMER RELATION CENTRE, OPP. KATIYA FACTORY,AMRIK SINGH ROAD, BHATINDA Tel.: 254 265 I CUSTOMER RELATION CENTRE, 3761, BINDRA COMPLEX, JAWADDI ROAD, MODEL TOWN EXTENSION, LUDHIANA. 452 146, 325129 I CUSTOMER RELATION CENTRE, 467, INSIDE SHERAWALA GATE PATIALA - 147 001. Tel.: 205 603 I CUSTOMER RELATION CENTRE, 14, JDA COLONY, NEW REHARI,JAMMU - 180 001. Tel.: 545 123 Fax: 540 615 I CUSTOMER RELATION CENTRE, 79, HSIDC INDUSTRIAL ESTATE, AMBALA CANTT., HARYANA - 133 001. Tel.: 2699374, 2699704 Fax: 2651704 I CUSTOMER RELATION CENTRE, GREEN ROAD, NEAR SOHAM MANDIR, ROHTAK. Tel.: 50336 I CUSTOMER RELATION CENTRE, 1192, URBAN ESTATE SECTOR - 7, KARNAL. Tel.: 282 974

* R.S.T.L: Pathankot, Batala, Shimla, Mandi, Kotkapura, Moga, Khanna, Panipat, Sirsa, and Hisar

DELHI

CUSTOMER RELATION CENTRE, A-19, B-1 MOHAN CO-OP INDL. ESTATE, MATHURA ROAD, BADARPUR NEW DELHI - 110 044. Tel.: 694 48 24 / 26 / 34 / 42 / 43, 694 - 8822 / 8833 / 8916 / 3843 Fax: 694 3856 I CUSTOMER RELATION CENTRE, M-3, VISHAL MARKET COMPLEX, DHAKKA CHOWK, KINGSWAY CAMP, BHAI PARMANAND COLONY, DELHI - 110 009. Tel.: 745 5617 / 2663 I CUSTOMER RELATION CENTRE, III C/93 NEHRU NAGAR, ABOVE PUNJAB NATIONAL BANK, GHAZIABAD 201 001 Tel.: 479 6289 / 6417 / 6310 / 3050 I CUSTOMER RELATION CENTRE, B 153, SECTOR 6, NOIDA. Tel.: 442 2392

GUJARAT

CUSTOMER RELATION CENTRE, 1st FLOOR, A.K.PATEL HOUSE, OPP. CROSSWORD, NR. MITHAKALI, 6TH ROAD, NAVRANGPURA, AHMEDABAD 380 009. 644 8912, 644 9863, 644 2177 Fax : 656 1294 I CUSTOMER RELATION CENTRE, 53/B, KUNJ SOCIETY, ALKAPURI, BARODA - 390 005 353556, 345003 I CUSTOMER RELATION CENTRE, SMIT BUNGALOW NO. 2 ALKAPURI,OPP. NEER APARTMENT, RAIYA ROAD, RAJKOT Tel.: 454783 I CUSTOMER RELATION CENTRE, LG / 4 SWAGAT COMPLEX, OPP. SNEHMILAN GARDEN, KADAMPALI ROAD, TIMALIAWAD, SURAT - 395 001. 347 3747, 347 0611

* R.S.T.L: Mehsana, Palanpur, Himatnagar, Junagadh, Jamnagar, Porbunder, Bhavnagar, Nadiad, Bharuch, Godhra, Dabhoi, Kheda, Navsari, Valsad, Vapi, Bardoli

KARNATAKA

CUSTOMER RELATION CENTRE, ONIDA HOUSE, NO. 1134, 100 FEET ROAD, HAL II STAGE, INDIRA NAGAR, BANGALORE - 560 008. Tel.: 527 7012 / 13 / 14 / 15 Fax : 528 0122 I CUSTOMER RELATION CENTRE, 3417/8, 6TH CROSS, 1ST MAIN GAYATRI NAGAR, RAJAJI NAGAR, 2ND STAGE, BANGALORE 560 010. Tel.: 3421576 / 3130379 I CUSTOMER RELATION CENTRE, 40, KHAZI ST, BASAVANGUDI, BANGALORE 560 004. Tel.:657 0093/6565889 I CUSTOMER RELATION CENTRE, 134/B, PLOT-20, NEAR SHANTHI NAGAR BUS STAND, BANGERI ROAD, HUBLI-580 023. Tel.: 286658 I CUSTOMER RELATION CENTRE, SHOP NO. 1, GALAGANCHI APARTMENTS, SOMVARPET, TILAKWADI, BELGAUM - 590 007. Tel.: 469 139 I CUSTOMER RELATION CENTRE, 96, 4th MAIN, 5th CROSS ROAD, SARASWATHIPURAM, MYSORE. Tel.: 342 437 I CUSTOMER RELATION CENTRE, MANGALA ARCADE, BOLAR MAIN ROAD, NEAR MANGALA DEVI TEMPLE, MANGALORE - 575 001. Tel.: 442 924 / 425 445 I CUSTOMER RELATION CENTRE SRINIVAS NILAYA C/O THIRUMALA AGENCIES G.S.K.M. ROAD SHIMOGA - 577 202 Tel.: 77391 I CUSTOMER RELATION CENTRE 853/2, TRISHUL TALKIES ROAD KB EXTENSION DAVANGERE 577 002 Tel.: 33982

* R.S.T.L: Hospet, Gulbarga, Raichur, Haveri, Bijapur, Dharwad, Puttur, Udupi, Kundapur, Bhatkal, Karwar, Sirsi, Hassan, Chickmangalur

KERALA

CUSTOMER RELATION CENTRE BLOCK "A", THARAKANDAM ESTATE,KURISUPALLY ROAD, RAVIPURAM, COCHIN - 682 015. Tel.: 383 536 / 537 / 538 / 539 (FAX) 381287 I CUSTOMER RELATION CENTRE SIX STAR BUILDINGS, OPP PARAYANCHERI BUS STOP, MAVOOR ROAD, CALICUT Tel.: 740 858, 743 502 I CUSTOMER RELATION CENTRE CHETTIPEEDIKA PALLIKUNNU P.O. KANNUR - 4 Tel.: 766 581 ICUSTOMER RELATION CENTRE NEAR KHADI BHAVAN, KELOTH, PAYYANNUR Tel.: 509511 I CUSTOMER RELATION CENTRE TC 28 / 943 (43/1259), KALPALATHIKA, KPC BUILDING, PUNNAPURAM ROAD, KAITHAMUKKU, TRIVANDRUM - 695 023 Tel.: 465 426, 462 924 I CUSTOMER RELATION CENTRE AMC IX/528 BRAHMI NIVAS PALACE ROAD ATTINGAL, TRIVANDRUM Tel.: 629 368 I CUSTOMER RELATION CENTRE NO. 655, OZEES BHAVAN PUTHUPALLI ROAD MUTTAMBALAM PO. KANJIKUZHI KOTTAYAM - 4 Tel.: 575 446, 575 336 I CUSTOMER RELATION CENTRE TC2/1862, 'JAYASREE' PARAKKOTT LANE, PATTURAIKKAL, TRICHUR - 1. Tel.: 337667, 334180 I CUSTOMER RELATION CENTRE 16/673, SRIRAM NIWAS KUNNATHUR MEDU PALLAKAD 678 013 Tel.: 880147 I CUSTOMER RELATION CENTRE ARYANS WAVE LAL BHAVAN, OPP. MANORAMA, KADAPPAKADA, KOLLAM Tel.: 765 721, 743 701

* R.S.T.L.: Mavelikkara, Alappuzha, Parur, Perumbavoor, Thirur, Kalpeta, Kasarkode, Thalasserry, Thiruambadi, Thaliparamba, Kanchangad, Kondoty, Vadakara, Ponnani, Pilathara, and Malapuram Balarampuram, Nedumangadu, Varkkala, Venjaramoodu, Chalakudy, Kunnamkulam, Perinjanam, Shornoor

MADHYA PRADESH

CUSTOMER RELATION CENTRE 'OASIS BUILDING', 1st FLOOR 20/22, YESHWANT NIWAS ROAD, NEAR RANI SATI GATE INDORE - 452 003 Tel.: 530 146 / 679 (FAX) 242 027 I CUSTOMER RELATION CENTRE 74, ZONE - 1, GROUND FLOOR MAHARANA PRATAP NAGAR BHOPAL - 462 001. Tel.: 558 192, 554 679 I CUSTOMER RELATION CENTRE 864, NAPIER TOWN NR. UNION BANK OF INDIA JABALPUR HOSPITAL ROAD JABALPUR - 482 001 Tel.: 410 621 I CUSTOMER RELATION CENTRE BEHIND HOTEL PAYAL GOVIND NAGAR, PANDRI RAIPUR - 429 001 Tel.: 426 961 / 62, (FAX) 426 962 I CUSTOMER RELATION CENTRE MIG 183, MADHAV NAGAR JHANSI ROAD GWALIOR- 474 002
Tel.: 428 513

* R.S.T.L: Ujjain, Ratlam, Itarsi, Satna, Chhindwara, Bilaspur, Ambikapur, Bhilai, Korba, Sagar

MAHARASHTRA

CUSTOMER RELATION CENTRE 38/40, APOLLO INDL. ESTATE, OFF MAHAKALI CAVES ROAD, ANDHERI (EAST), MUMBAI - 400 093. Tel.: 838 28 10, (TELEFAX) 835 0433 I CUSTOMER RELATION CENTRE 422, NAVBHAVANA PREMISES 6, GROUND FLOOR VEER SAVARKAR MARG OPP KISMAT TALKIES PRABHADEVI MUMBAI 400 025 Tel.: 437 6602 / 6563 / 6551 / 6720 / 1124 I CUSTOMER RELATION CENTRE 1,2 ANANT KRUPA BUILDING, GHODE KHOT AALI, OPP DAKSHINMUKHI HANUMAN MANDIR NEAR GANESH TOWER, AGRA ROAD KALYAN (WEST) THANE - 207 874. Tel.: 20 7873 / 74 I CUSTOMER RELATION CENTRE SHEETAL 5, GROUND FLOOR, NAVGHAR ROAD, VASAI (E) THANE. Tel.: 390447, 391443 I CUSTOMER RELATION CENTRE 31, AKSHAY COMPLEX, OFF DHOLE PATIL ROAD, BEHIND HOTEL REGENCY, PUNE - 411 001. Tel.: 612 89 15 / 612 81 56 / 612 14 64 (FAX) 612 30 75 I CUSTOMER RELATION CENTRE MAJGAONKAR SADAN 81, HILL ROAD, RAM NAGAR NAGPUR - 440 010 Tel.: 530 900, 536 208 (FAX) 527 864 I CUSTOMER RELATION CENTRE OPP. SHIVAJI HIGH SCHOOL KOKADPURA AURANGABAD - 432 005 Tel.: 35 75 79 I CUSTOMER RELATION CENTRE NEAR HOTEL AYODHYA BALKRISHNA CHAMBERS, KAWALA NAKA, KOLHAPUR 416 001 Tel.: 652494 I CUSTOMER RELATION CENTRE 1/14, RAJWADA COLONY NEAR PATWARDHAN HIGH SCHOOL SANGLI - 416 416 Tel.: 3222 42 I CUSTOMER RELATION CENTRE SANDESH BUILDING, 1ST FLOOR OPP. GOKHALE PARK, CHINCHWAD THERGAON ROAD, CHAPHEKAR CHOWK CHINCHWAD, PUNE 411 033. Tel.: 410 1485 I CUSTOMER RELATION CENTRE V.R. RAWAL BUNGALOW, B4, TIDKE COLONY BEHIND ST. FRANCIS HIGH SCHOOL NASIK 422 003 Tel.: 312 689 I CUSTOMER RELATION CENTRE 1 & 4, CARITAS COMPLEX OPP. S.B.I. REGIONAL OFFICE ST. INEZ, PANAJI , GOA - 403 001 Tel.: 222 736 / 221 099 I CUSTOMER RELATION CENTRE 212, GOKULPETH NAGPUR Tel.: 561 401 I CUSTOMER RELATION CENTRE 3, DHANASHREE APTS., BHAU COLONY RADHANAGAR, AMRAVATI. 3. Tel.: 661 689

* R.S.T.L.: Dahanu, Panvel/Uran, Raigad Aurangabad, Ahmednagar, Ratnagiri, Solapur, Latur, Nanded, Jalgaon, Dhule, Malegad (Taluka) Parbhani, Latur, Aurangabad, Ahmednagar (Only for B&W service.), Satara, Solapur (B&W), Pandharpur (Taluka), Sindhudurg, Ratnagiri, Chandrapur, Bhandara / Gondia, Wardha, Amravati / Yawatmal, Akola

ORISSA

● **CUSTOMER RELATION CENTRE** 10, SATYA NAGAR **BHUBANESHWAR - 751 007** Tel.: 520 758, 520 754, 514 939, (TELEFAX) 507 092 ● **CUSTOMER RELATION CENTRE** 29, MANORAMA MARKET **ROURKELA - 769 011** Tel.: 450 7092 ● **CUSTOMER RELATION CENTRE** PLOT NO 3098 (P) HOLDING NO. 692/B/3/1 BAHAR BISHINATAR , LINK ROAD **CUTTACK** ● **CUSTOMER RELATION CENTRE** PLOT NO. 846/1904, UNIT NO 4 NEAR LADIES JAIL **SAMBALPUR** Tel.: 404 871 ● **CUSTOMER RELATION CENTRE** GANDHI NAGAR, 1st LINE, PLOT NO 375/1 **BEHRAMPUR** Tel.: 221 574

* **R.S.T.L:** Rourkela, Baleswar, Anugul, Jeypur

RAJASTHAN

● **CUSTOMER RELATION CENTRE** A-125-127, SUBHASH NAGAR SHOPPING CENTRE JOTHWARA ROAD, **JAIPUR - 302 016** Tel.: 280 660, 280 951, 280 952, (FAX) 280 936 ● **CUSTOMER RELATION CENTRE** GULAB SINGH BUILDING 1st FLOOR 11th CHOPSANI ROAD NEAR BOMBAY MOTORS **JODHPUR** Tel.: 440 413 ● **CUSTOMER RELATION CENTRE** PLOT NO. 2, TORAN BAVARI NR. MEWAR MOTORS, **UDAIPUR - 313 001** Tel.: 411 548 ● **CUSTOMER RELATION CENTRE** OPP. STATE BANK OF BIKANER AND JAIPUR, LOHAGAL ROAD **AJMER** Tel.: 632548

* **R.S.T.L:** Kota, Bikaner, Sriganganagar, Hanumangarh, Bharatpur, Sikar, Falna, Chittorgarh

TAMILNADU

● **CUSTOMER RELATION CENTRE** ONIDA HOUSE, 18, 4TH LANE, OFF. NUNGAMBAKKAM HIGH ROAD, NUNGAMBAKKAM **CHENNAI - 600 034**. Tel.: 826 70 43/44/45, 8283172/73/74, 8273713, 8236347/8236348, 8265642 (FAX) 8232739 ● **CUSTOMER RELATION CENTRE** 10, VENKATRAMAN STREET KAMALA IIND STREET CHINNACHOKKIKULAM **MADURAI 625 002** Tel.: 530 833, 533 033, (FAX) 531 684 ● **CUSTOMER RELATION CENTRE** 10, B.K.R. NAGAR, SATHY ROAD, **COIMBATORE - 641 012**. Tel.: 522 892 / 527 314 / 522 942(MKTG.), (FAX) 522 902 ● **CUSTOMER RELATION CENTRE** 33, ANNAMALAI GOUNDER NAGAR GANDHIJI STREET, VEERAPPAN CHATRAM **ERODE - 638004** Tel.: 227 211 ● **CUSTOMER RELATION CENTRE** 182, VALIPALAYAM MAIN ROAD AMMA TOWERS **TIRUPUR 641 602** Tel.: 235076 ● **CUSTOMER RELATION CENTRE** 66 A / 10, D.D.R. PLAZA, BABUJI NAGAR, NEAR HOTEL ARYAS, **TIRUNELVELI - 627 001** Tel.: 330 833, 331 252 **CUSTOMER RELATION CENTRE** NO: 5D, PHILIP STREET, KRISHNAN KOIL P.O, **NAGERCOIL.** Tel.: 221223 ● **CUSTOMER RELATION CENTRE** B - 6, RAJAJI SALAI SWARNAPURI, **SALEM 636 004** Tel.: 449 525, 443 237, 98430 19525 ● **CUSTOMER RELATION CENTRE** 3/1A, SOODAMANI STREET, NEAR: RANGA DEPT. STORE., **DHARMAPURI** Tel.: 62586 ● **CUSTOMER RELATION CENTRE** NO. 159, "SHANKAR ILLAM", ESWARAN KOIL STREET **PONDICHERRY - 605 001** Tel.: 342 467 ● **CUSTOMER RELATION CENTRE** 46,ARCOT ROAD **VELLORE 632 004** Tel.: 235 964, 235 946 ● **CUSTOMER RELATION CENTRE** B-31, RAMALINGA NAGAR, FIRST MAIN ROAD NEAR POST OFFICE, WORAIYUR **TRICHY - 620 003.** Tel.: 775 133, 770 433 ● **CUSTOMER RELATION CENTRE** PLOT NO. 2841/2 IRUDHAYAPURAM POST OFFICE ROAD **THANJAVUR - 613 001** Tel.: 371 729 ● **CUSTOMER RELATION CENTRE** TATIYA COMPLEX, 393 BAND LANE NEXT TO LIBERTY THEATER **OOTACAMUND, NILGIRIS DISTRICT** Tel.: 450 499 ● **CUSTOMER RELATION CENTRE** NO. 55, VISWASAPURI, Ist MAIN STREET, GNANAOLI PURAM, **MADURAI 620 016** Tel.: 604 340

* **R.S.T.L.:** Changalpet, Pollachi, Virdhunagar, Rajapaliyam, Ramnathpuram, Kovilpatti, Tuticorin, Hosur, Krishnagiri, Namakkal, Karur, Attur, Cuddalore, Tiruvannamalai, Perabalur, Pudkottai, Nagapattinam, and Thiruvarur

UTTAR PRADESH

● **CUSTOMER RELATION CENTRE** A-21, SECTOR - B ALIGANJ **LUCKNOW - 226 020** Tel.: 323 306, 323 044, 377 971, 335 764, (FAX) 371 056 ● **CUSTOMER RELATION CENTRE** BABA NAKKA SHAH ROAD, OLD SADAR CHUNGI DHARAMSHALA BAZAR **GORAKHPUR 273 001** Tel.: 346126 ● **CUSTOMER RELATION CENTRE** D-58/19-A-3, NEAR G.M.GUEST HOUSE CHURCH COMPOUND SIGRA **VARANASI - 221 010** Tel.: 220 588, 224 560, (FAX) 321 342 ● **CUSTOMER RELATION CENTRE** 40, SAROJININAIDU MARG FACING MUIR ROAD NEAR PRESIDENCY **ALLAHABAD - 211 001** Tel.: 621 338 ● **CUSTOMER RELATION CENTRE** 16/40A, CIVIL LINES **KANPUR - 208 001** Tel.: 304 458, 305 067 ● **CUSTOMER RELATION CENTRE** COTTAGE NO 18, JHANSI HOTEL **JHANSI** Tel.: 472 634 ● **CUSTOMER RELATION CENTRE** 41/4A/F9, FRIENDS TOWER SANJAY PLACE **AGRA - 282 001** Tel.: 523 067 ● **CUSTOMER RELATION CENTRE** C-39, 1st FLOOR. BUTLER PLAZA **BAREILLY - 243 004** Tel.: 558 598 ● **CUSTOMER RELATION CENTRE** 88/1, TAGORE VILLA CHAKRATHA ROAD, **DEHRADUN - 248 001** Tel.: 652 182

* **R.S.T.L:** Faizabad, and Meerut

WEST BENGAL

● **CUSTOMER RELATION CENTRE** AMAR JYOTHI APARTMENTS,1st FLOOR, 10, BELVEDERE ROAD OPP. BHAVANI BHAVAN ALIPORE **CALCUTTA - 700 027** Tel.: 448 3045 / 46 / 47, (FAX) 448 3072 ● **CUSTOMER RELATION CENTRE** S.B.GORAI ROAD HILL NEW PARK OPP. ST. MARY GORETTY SCHOOL **ASANSOL - 713 304** Tel.: 9832180834 ● **CUSTOMER RELATION CENTRE** 87, RAJA RAM MOHAN ROY ROAD **SILIGURI - 734 401** Tel.: 426 653 ● **CUSTOMER RELATION CENTRE** 195, BARASAT ROAD **BARRACKPORE** Tel.: 560 0625, 561 3897

* **R.S.T.L:** Malda, Baharampur, Ranaghat, and Habra

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